

Press Release

Platinum Hospitalists HIPAA Breach Notification

For Immediate Release

Patients treated by Platinum Hospitalists (“Platinum”) at area hospitals are being notified that their health information may have been improperly accessed as a result of a phishing incident on Platinum’s email server.

On March 29, 2022, Platinum discovered that the email of one of its employees was improperly accessed beginning on or around March 4, 2022 as part of a phishing scam. Some messages in that mailbox contained individually identifiable information for approximately 6,000 patients seen by Platinum providers at Las Vegas area acute hospitals and other medical facilities between approximately October 2018 and March 2022. The majority of affected patients were insured through Humana.

Platinum’s patient information is routinely encrypted for transmission with external servers. However, in this case, the hacker(s) would have been able to access and possibly download the employee’s emails in a readable form. Platinum’s forensic investigation has not yet determined what if any data was compromised, but information in the emails included patient names, dates of birth, dates of service, diagnosis and procedure codes, medical record numbers/patient account numbers, insurance identification numbers, and invoiced amounts.

Platinum is in the process of notifying patients identified in the emails. Although the information breach did not include any addresses or social security numbers, patients of Platinum are advised to take precautions, including close monitoring of their credit activity, obtaining free credit reports, and reviewing insurance explanations of benefits for any suspicious activity. As required by federal law, Platinum is also reporting the breach to the U.S. Department of Health and Human Services Office of Civil Rights.

Patients needing additional information are encouraged to contact Platinum’s Privacy Officer at 1 (833) 541-3030 or questions@platinumhospitalists.com.

May 27, 2022